



Western

March 25, 2010

To Whom It May Concern,

Forest City Mechanical installed two hundred new, hot water tanks in our family student residence at Platt's Lane Estates. This project took place during the fall of 2009. All of these units were occupied during the installation process.

As we are part of the University of Western Ontario, we are involved in many projects. The professional manner in which Forest City Mechanical employees performed this big task was by far the best service we have seen. All employees conducted themselves in a highly courteous and professional manner.

I would highly recommend Forest City Mechanical again in the future. It was a pleasure working with Forest City Mechanical.

Should you require any further information, please do not hesitate to contact me at (519) 679-4561.

Sincerely,

A handwritten signature in black ink that reads "Margi Cherneski". The signature is written in a cursive, flowing style.

Margi Cherneski
Rental Agent
Platt's Lane Estates
Department of Housing & Ancillary Services
The University of Western Ontario